



## Neurosurgery New Patient

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Chief Complaint (Reason for visit) : \_\_\_\_\_

Were you referred to our office? ☐ Yes | ☐ No If yes, by who? \_\_\_\_\_

Where is the exact location of your pain today? \_\_\_\_\_

What were you doing when the pain started? \_\_\_\_\_

When did you first have this pain? \_\_\_\_\_

Describe your pain ☐ Aching ☐ Burning ☐ Stabbing ☐ Sharp ☐ Electric ☐ Shooting ☐ Cramping  
☐ Throbbing ☐ Crushing ☐ Other \_\_\_\_\_

Is the pain constant? ☐ Yes | ☐ No How long does the pain last? \_\_\_\_\_

When is your pain the worst? ☐ Morning ☐ Middle of the Day ☐ Evening ☐ Nighttime

Which of the following worsens your pain? (Check all that apply)

☐ Using your arm or hand ☐ Reaching above your head ☐ Leaning your head forward or backward ☐ Sitting  
☐ Coughing/Sneezing/Straining ☐ Lying Down ☐ Standing ☐ Walking ☐ Bending ☐ Twisting  
☐ Other \_\_\_\_\_

Which of the following relieve your pain? (Check all that apply)

☐ Sitting ☐ Standing ☐ Walking ☐ Lying Down ☐ Medication ☐ Heat / Cold ☐ Other \_\_\_\_\_

Do you have Urinary and/or Bowel problems related to the pain? ☐ Yes | ☐ No

If yes, explain \_\_\_\_\_

What have you done for the pain? (Check all that apply)

☐ Medications ☐ Acupuncture ☐ Physical Therapy ☐ Chiropractic ☐ Yoga ☐ Injections ☐ Other \_\_\_\_\_

Preferred Pharmacy: ☐ Advanced Rx ☐ Other \_\_\_\_\_

**\*\*Advanced Rx pick up or mail next day available (Shipping and Handling included). \*\***

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**Patient Name:** \_\_\_\_\_ **DOB:** \_\_\_\_\_

Type of Imaging	Body Part	Facility Name

### Medication History

<u>Name of Medication</u>	<u>Dose</u>	<u>How often do you take it?</u>	<u>What is it for?</u>	<u>Who prescribes it?</u>

Do you have any medication/ drug allergies? Please list: \_\_\_\_\_

### Past Medical History

Have you ever been hospitalized? ☐ Yes ☐ No Describe: \_\_\_\_\_

Indicate whether you have had a medical problem or surgery related to each of the following. Please check the appropriate choice when multiple choices are listed. For surgeries, please indicate the approximate year and describe the problem and type of surgery.

	Medical Diagnoses	Surgery	Year	Describe
Eyes (Cataract, Glaucoma)	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
Ears, Nose, Sinuses, Tonsils	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
Endocrine (Thyroid, Parathyroid, Diabetes, Pituitary, Adrenals)	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
Cardiovascular (Angina, Bypass Surgery, Angioplasty, Stent, Blood Clots, Abnormal Heart Rhythm)	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
High Blood Pressure	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
High Cholesterol	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
Lungs (Asthma, Tuberculosis, Pneumonia, Abnormal Chest X-Ray, Emphysema)	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
Esophagus or stomach (ulcer, GERD)	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
Gastrointestinal (growth removed, bowel intestine, appendix)	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
Liver, Gall Bladder (including Hepatitis)	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
Hernia	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____

## Neurosurgery New Patient

**Patient Name:** \_\_\_\_\_ **DOB:** \_\_\_\_\_

<b>Kidneys or Bladder</b>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
<b>Bones, Joints, or Muscles</b>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
<b>Back, Neck, or Spine</b>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
<b>Brain (Stroke, TIA, tumor, trauma)</b>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
<b>Skin</b>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
<b>Breasts</b>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
<b>Females: Uterus, Tubes, Ovaries</b>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
<b>Males: Prostate, Penis, Testes, Vasectomy</b>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____

### Social History

Any tobacco use? ☐ Yes | ☐ No      Packs per day \_\_\_\_\_ for \_\_\_\_\_ years.

Any alcohol use? ☐ Yes | ☐ No      Drinks per day \_\_\_\_\_ for \_\_\_\_\_ years.

Any recreational drug use? ☐ Yes | ☐ No      Drugs used \_\_\_\_\_

Any special diet? ☐ Lactose free ☐ Caffeine Free ☐ Diabetic ☐ Vegetarian ☐ Vegan ☐ Other \_\_\_\_\_

Marital status? ☐ Single ☐ Married ☐ Divorced ☐ Widow/ Widower      Are you currently working? ☐ Yes | ☐ No

If no: Who took you off work? \_\_\_\_\_ If yes: What is your occupation? \_\_\_\_\_

When did you stop working (if applicable)? \_\_\_\_\_

### Family History

Father:    Alive (Age_____)	Deceased (Age_____)	Unknown	Cause of Death:_____
Mother:    Alive (Age_____)	Deceased (Age_____)	Unknown	Cause of Death:_____

<b>Illness/Condition</b>	<b>Family Member</b>	<b>Describe</b>
Cancer	_____	_____
Heart Disease	_____	_____
Diabetes	_____	_____
Stroke/TIA	_____	_____
High Blood Pressure	_____	_____
Additional information	_____	_____

## Neurosurgery New Patient

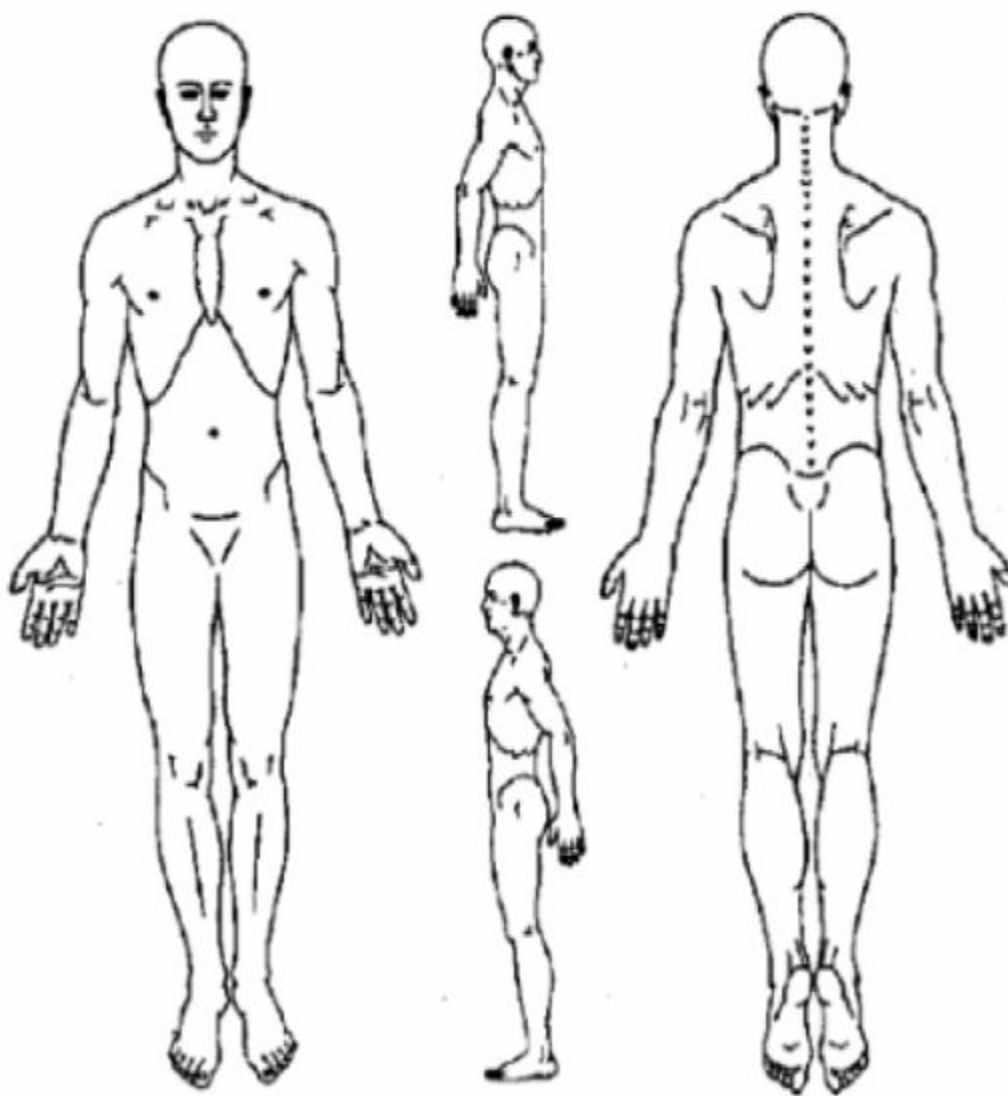
Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Present Pain Level: ☐0 ☐1 ☐2 ☐3 ☐4 ☐5 ☐6 ☐7 ☐8 ☐9 ☐10

### Pain Diagram

Please mark the area of injury or discomfort on the chart below, using the appropriate symbols:

Numbness	Pins & Needles	Burning	Aching	Stabbing
-----	o o o o o	^ ^ ^ ^ ^	x x x x x	# # # # #
-----	o o o o o	^ ^ ^ ^ ^	x x x x x	# # # # #



Patient Signature: \_\_\_\_\_ Employee's Initials: \_\_\_\_\_ Provider's Initials: \_\_\_\_\_

## INFORMED CONSENT- NEUROSURGERY

Patient's Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

**PLEASE INITIAL EACH PARAGRAPH SIGNIFYING CONSENT AND UNDERSTANDING**

\_\_\_\_\_ **TO THE PATIENT:** As a patient, you have the right to be informed about your condition and the recommended medical or diagnostic procedure or drug therapy to be used, so that you may make the informed decision whether or not to take the drug after knowing the risks and hazards involved. This disclosure is not meant to scare or alarm you, but rather it is an effort to make you better informed so that you may give or withhold your consent/permission to use the drug(s) recommended to you by me, as your physician. For the purpose of this agreement the use of the word "physician" is defined to include not only my physician but also my physician's authorized associates, technical assistants, nurses, staff, and other health care providers as might be necessary or advisable to treat my condition.

\_\_\_\_\_ **I HAVE BEEN GIVEN THE OPPORTUNITY** to ask questions about my condition and treatment, risks of non-treatment and the drug therapy, medical treatment or diagnostic procedure(s) to be used to treat my condition, and the risks and hazards of such drug therapy, treatment and procedure(s), and I believe that I have sufficient information to give this informed consent.

\_\_\_\_\_ **DURING THE COURSE OF YOUR PHYSICIAN/PATIENT RELATIONSHIP** with Advanced Neurosurgery, you may be prescribed medication that can be filled at Advanced Rx Pharmacy. The address of the Pharmacy is 2000 South Mays Street Suite 200, Round Rock, TX 78664. You are hereby advised that Advanced Pain Care has an investment interest in the Pharmacy. This information is being provided to help you make an informed decision about your health care. You have the right to choose your pharmacy. You have the option of obtaining the prescription ordered by your physician at Advanced Rx Pharmacy or at any other pharmacy you select. You will not be treated differently by your physician, Advanced Neurosurgery or Advanced Rx Pharmacy if you choose to use a different facility.

\_\_\_\_\_ **DURING THE COURSE OF YOUR PHYSICIAN/PATIENT RELATIONSHIP** with Advanced Neurosurgery (Austin Area Patients), you may undergo procedures that will be performed at Advanced Surgical Center. The address of the Surgery Center is 2000 South Mays Street Suite 400, Round Rock, TX 78664. You are hereby advised that Ryan Michaud, MD has an investment interest in the Surgery Center. This information is being provided to help you make an informed decision about your health care. You will not be treated differently by your physician, Advanced Neurosurgery or Advanced Surgical Center if you choose to use a different facility.

\_\_\_\_\_ **DURING THE COURSE OF YOUR PHYSICIAN/PATIENT RELATIONSHIP** with Advanced Neurosurgery (Amarillo Area Patients), you may undergo procedures that will be performed at Advanced Surgical Center. The address of the Surgery Center is 1901 Medi Park Drive, Suite 01, Amarillo, TX 79106. This information is being provided to help you make an informed decision about your health care. You will not be treated differently by your physician, Advanced Neurosurgery or Advanced Surgical Center if you choose to use a different facility.

\_\_\_\_\_ **DURING THE COURSE OF YOUR PHYSICIAN/PATIENT RELATIONSHIP** with Advanced Neurosurgery, you may undergo procedures at Advanced Surgical Center that will be performed with Neuromonitoring. You are hereby advised that Mark Malone, MD has an investment interest in Greater Texas Neuromonitoring, LLC. This information is being provided to help you make an informed decision about your health care. You will not be treated differently by your physician, Advanced Neurosurgery or Advanced Surgical Center if you choose to decline Neuromonitoring.

Patient Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Witness Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## ASSIGNMENT OF INSURANCE BENEFITS, CONSENT FOR TREATMENT, GUARENTEE AND STATEMENT OF SERVICE

Patient's Name:

Date of Birth:

I hereby assign and authorize payment made directly to **Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center** of all of my covered health insurance benefits including Medicare, Medicaid, Medigap, HSA, commercial, all third party payors, or private managed care plans and insurance whether payable directly to me by any or all third party payors.

**I UNDERSTAND** my health insurance plan or third party payors may not cover part or all of the medical services rendered. *I fully understand I am financially responsible for and agree to pay all charges not paid by my health insurance plans or payors, including deductibles and co-insurance regardless of reason given for non-payment. I agree to immediately forward all payments, explanations of benefits, and correspondence sent directly to me from any and all third party payors related to care rendered by Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center and agree that failure to do so will make me responsible for the entire billed charge.* My assignment of benefits covers Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center physicians and surgical center for all services now rendered and to be rendered in the future until this assignment is revoked. This assignment of benefits *supersedes* any previous assignments or agreements I made with my insurance company, including Blue Cross Blue Shield and their related companies or any other third party payor to pay me directly. A copy of this form shall be considered as valid as the original. I have received a copy of Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center's patient information brochure.

**I UNDERSTAND** Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center, is a licensed surgical center and multi-specialty clinic and files claims on my behalf as a courtesy. I agree that I am financially responsible for any facility fees, laboratory test charges, and x-ray charges incurred on my behalf for care rendered. These charges will be in addition to charges for the care that the physicians at Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center. I further understand I may receive separate bills for each of these services, and that I am financially responsible for any services not covered by third party payors, including but not limited to my health insurance and/or managed care plans. I acknowledge *some or all of my care*, including surgical center facility fees, laboratory testing, x-rays, CT, DEXA, MRI, and physician services may be provided by out-of-network providers, and that I am financially responsible for any increased co-pays, deductibles, and non-covered services provided on an out-of-network basis.

**I HAVE DISCLOSED** the names of all my health insurance plans and third party payors, including secondary plans, and I represent such health care coverage is in full force and effect at this time. I also agree to promptly notify Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center, of any change in my health insurance plan and/or coverage as well as any changes in my address and phone number. I understand that my failure to do so may make me fully responsible for the *entire* bill. In consideration of the services furnished to me, I hereby agree to pay any balance due *within thirty (30) days* from presentation of my bill. If my account should become delinquent, and collection efforts become necessary, I agree to pay 1% per month delinquency charges and any reasonable collection and/or attorney fees incurred. I further agree that *TRAVIS COUNTY, TX* will be the venue for any collection efforts including small claims court and for any and all other litigation required to collect amounts due.

**I UNDERSTAND** it is ultimately my responsibility to obtain all required referral authorizations and/or precertifications for medical services that are required by my health insurance plan and/or third party payors. I acknowledge that this is *not* the responsibility of Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center.

**I ALSO ACKNOWLEDGE** no guarantees have been made by any employee of Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center or any other party about: (1) my treatment; (2) whether it will be paid for by any third party payor(s) or health insurance plans; or (3) whether any care rendered by Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center including but not limited to physician services, radiology services, and surgical center fees are in or out of network with my insurance plans.

**I AGREE** to fully cooperate with Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center to assist in their efforts to get claims paid on my behalf but understand that ultimately I am financially responsible for, and agree to pay, and unconditionally guaranty payment, of all charges not paid by my health insurance plan or third party payors.

Patient Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## FINANCIAL POLICY

Patient's Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Thank you for choosing **Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center** as your health care provider. The following is our Financial Policy. If you have any questions or concerns about our payment policies, please do not hesitate to ask our business office personnel. We ask that all patients read and sign our Financial Policy prior to seeing a medical care provider.

Patient's portion of payment, including co-pay, deductible, and/or balance on account is due at the time services are rendered unless prior arrangements have been made with the Billing Department.

We accept assignment with most major insurance companies and participating provider plans. However, you must understand that: **(Please initial all lines below)**

- \_\_\_\_\_ 1. Your insurance policy is a contract between you, your employer, and the insurance company. We are NOT a party to that contract. Our relationship is with you, not your insurance carrier. We verify your benefits as a courtesy and do not guarantee of coverage or payment.
- \_\_\_\_\_ 2. All charges are your responsibility whether your insurance company pays or not.
- \_\_\_\_\_ 3. Fees for services, along with unpaid deductibles and co-payments, are due at the time of treatment.
- \_\_\_\_\_ 4. If the insurance company does not pay your balance in full within 30 days, we ask that you contact the carrier to request prompt payment. Please inform our office of the carrier's response.
- \_\_\_\_\_ 5. Returned checks will be subject to a \$25.00 collection charge. If the check is not picked up within 10 days, the check may be turned over to law enforcement.
- \_\_\_\_\_ 6. No show or cancellations without 24 hour notice are subject to a \$25.00 charge.
- \_\_\_\_\_ 7. Unpaid balances over 90 days may be subject to collections via small claims court, attorney, and/or collection agency with applicable collection fees. All collection fees are the responsibility of the patient.

We understand that temporary financial problems may affect timely payment of your balance. We encourage you to communicate any such problems so that we can assist you in the management of your account.

**Authorization to Release and Assign Insurance Benefits:** I authorize release of **ANY** medical information, including substance abuse, mental health, and HIV/AIDS records, required to act on **ANY** medical insurance claim and permit photographic or other facsimile reproduction of this authorization to be used in place of the original assignment. I hereby assign to **Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center** the medical and/or surgical benefits I am entitled from my insurance company(s) and/or Medicare and Medicaid. This authorization is in effect for all future claims, until I choose to revoke it in writing.

I, the undersigned, understand and agree to the above Financial Policy. I understand that I am financially responsible for all charges incurred for my medical treatment. I have had the opportunity to ask and have my questions answered to my satisfaction.

Patient Signature \_\_\_\_\_

Date: \_\_\_\_\_

Relationship to patient if not patient \_\_\_\_\_ Authorized Witness: \_\_\_\_\_

**\*Mark Malone MD PA includes Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center.**

**NOTICE OF PRIVACY PRACTICES AND PATIENT CONSENT**  
**FOR USE AND DISCLOSURE OF PROTECTED HEALTH INFORMATION**

*Patient name:* \_\_\_\_\_

*Date of Birth:* \_\_\_\_\_

**I understand** that under the Health Insurance Portability and Accountability Act of 1996 (HIPAA), I have certain PATIENT RIGHTS regarding my protected health information.

**I understand** that Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center may use or disclose my protected health information for treatment, payment, or health care operations- which means for: providing health care to me, the patient; handling billing and payment; and taking care of other health care operations. Unless required by law, there will be no other uses or disclosures of this information without my authorization.

**I authorize** Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center to communicate with my PCP (Primary Care Physician) : Dr. \_\_\_\_\_

Phone #: ( \_\_\_\_\_ ) \_\_\_\_\_

Advanced Pain Care it's sub-specialties, and Advanced Surgical Center has a detailed document called the '**Notice of Privacy Practices**'. It contains a more complete description of your rights to privacy and how we may use and disclose protected health information.

**I understand** that I have the right to read the '**Notice of Privacy Practices**' before signing this agreement. If I ask, Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center will provide me with most current '**Notice of Privacy Practices**'. \_\_\_\_\_

**My signature** below indicates that I have been given the chance to review such copy of the '**Notice of Privacy Practices**'. My signature means that I agree to allow Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center to use and disclose my protected health information to carry out treatment, payment and health care operations. I have the right to revoke the consent in writing at any time, except to the extent that Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center has taken action relying on \_\_\_\_\_

this consent.

\_\_\_\_\_  
**Patient Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Relationship to Patient** if signed by another party

\_\_\_\_\_  
**Date**

You may obtain a copy of our '**Notice of Privacy Practices**' including any revisions to our '**Notice of Privacy Practices**' at any time by contacting: Advanced Pain Care, it's sub-specialties, and Advanced Surgical Center at 2000 S. Mays St, Round Rock Texas 78664 or (512) 244-4272.

\*\*\*\* OFFICE USE ONLY \*\*\*\*

*Staff initial below when completed*

Consent dates have been updated in Athena \_\_\_\_\_



## AUTHORIZATION TO RELEASE PROTECTED HEALTH INFORMATION

Patient Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

- I authorize Advanced Pain Care and its sub-specialties to release information from my Medical Record as described in this form.
- Many of our patients allow family members to call and discuss medical information, request prescription refills, medical records, and results of tests, pick up forms, etc. Under the requirements of HIPAA we are not allowed to give this information to anyone without the patient's consent. If you wish to have any of your medical information released to family members you must sign this form. Signing this form will only give consent to release said information to the individuals indicated below.

\_\_\_\_\_  
Name\_\_\_\_\_  
Relationship\_\_\_\_\_  
Phone Number\_\_\_\_\_  
Name\_\_\_\_\_  
Relationship\_\_\_\_\_  
Phone Number**Check all that apply to the above names:**

- ☐ Regarding appointment, time & date  
☐ Discuss medical care, an issue or concern  
☐ Discuss Billing Information

- ☐ Discuss Lab Results  
☐ Pick up Prescriptions

- ☐ Discuss Imaging Results  
☐ Pick up Forms

**RIGHT TO REVOKE:** *I understand that I can withdraw at any time by giving written notice stating my intent to TERMINATE this authorization to Advanced Pain Care 2000 S. Mays St., Suite 201 Round Rock, TX 78664. I understand that prior actions taken in reliance on this authorization by entities that had permission to access my Medical Record will not be affected. I understand that Advanced Pain Care will not condition treatment on whether I sign this authorization.*

**SIGNATURE AUTHORIZATION:** *I have read this form and agree to the uses and disclosures of the information as described. I understand that refusing to sign this form does not stop release of Medical Record that has occurred prior to revocation or that is otherwise permitted by law without my specific authorization or permission, including disclosures to covered entities as provided by Texas Health & Safety Code 181.154(c) and/or 45 C.F.R. 164.502(a)(1). I understand that information released pursuant to this authorization may be subject to re-disclosure by the recipient and may no longer be protected by federal or state privacy laws.*

This authorization will expire in 1 year from the date of signature unless another date is specified: \_\_\_\_\_

\_\_\_\_\_  
Patient Signature\_\_\_\_\_  
Date\_\_\_\_\_  
Legally Authorized Representative\_\_\_\_\_  
Relationship to Patient\_\_\_\_\_  
Witness\_\_\_\_\_  
Date

## Quality: Demographics

Patient Name: \_\_\_\_\_

DOB: \_\_\_\_\_

### Language

- ☐ English  
☐ Spanish  
☐ Other: \_\_\_\_\_

### Race

- ☐ American Indian or Alaskan Native  
☐ Asian  
☐ Chinese  
☐ Filipino  
☐ Japanese  
☐ Black or African American  
☐ White or Caucasian  
☐ Native Hawaiian  
☐ Multi-Racial  
☐ Other: \_\_\_\_\_

### Ethnicity

- ☐ Hispanic or Latino  
☐ Non-Hispanic or Latino

### Marital Status

- ☐ Married  
☐ Single  
☐ Widowed  
☐ Partner

### Portal Email

Please provide email for patient portal access: \_\_\_\_\_

### Consent to Text and Call

Do you give Advanced Pain Care permission to text you? ☐ Yes ☐ No

Do you give Advanced Pain Care permission to call you? ☐ Yes ☐ No

\_\_\_\_\_  
*Patient Signature*

\_\_\_\_\_  
*Date*

\*\*\*\* OFFICE USE ONLY \*\*\*\*

*Staff initial below when completed*

Race / Ethnicity / Language updated in Athena \_\_\_\_\_

Portal Registration: Y or N If No, did they decline and you print portal URL? Y or N \_\_\_\_\_

**PATIENT CANCELLATION AND NO-SHOW AGREEMENT**

To better serve our patients and provide excellent care, Advanced Pain Care (APC) will enforce a new cancellation, no-show, and/or late arrival policy, effective August 1, 2022. In order to provide you with high quality health care, it is important for you to keep your scheduled appointment with the medical provider. Valuable time has been reserved for you or your family member. A missed appointment or late cancellation of an appointment results in lost time which could have been given to another patient awaiting to receive care.

APC will try to remind you of your appointment (via your preferred method of communication). However, it is your responsibility to keep a record of your appointment and to arrive on time. If you need to cancel or reschedule your appointment, please call or text 24 hours in advance (between the hours of 8:00 AM and 5:00 PM). We realize that an emergency may occur, and you may not be able to notify us. We will discuss such situations with you if such emergencies occur.

APC classifies a late arrival as more than 40 minutes past your allotted appointment time. After more than three (3) no-shows, cancellations, and/or late arrivals within a six (6) month period, APC will suspend your scheduling privileges and request that you see your referring physician for a referral back to APC.

A no-show will be fined \$25, and this must be paid before scheduling another appointment.

Thank you for working with us to ensure that services are provided to all our patients in the best possible way.

Patient Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## Pharmacy Letter

Patient's Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Dear Valued Patients:

Due to new government regulations, it will be much harder to get pain medications approved through your pharmacy starting, January 1, 2019.

Your pharmacist will be required to call your doctor and discuss your prescription(s). In many cases, this could take days. Also, your insurance company will have increased preauthorization requirements that may delay prescriptions.

We strongly urge you to use our pharmacy to avoid this red tape nightmare. Our pharmacists have access to our electronic medical records and can quickly and seamlessly confirm, communicate and obtain authorization for our prescriptions.

There will be no waiting. Your prescriptions will be ready to be picked-up the next day or mailed to your door within 1-2 days. We will have them in stock.

Another regulation is no pharmacy can fill only controlled substances. We ask that for every controlled prescription, you also fill at least one other non-controlled prescription. Your medications can be transferred with a simple call from our pharmacists. We can also fill medications for your family and pets for your convenience.

Your follow-up appointments will be scheduled about two days before running out of medication, giving your doctor and pharmacist time to satisfy all the new requirements.

☐ If you would like Advanced Rx to become your pharmacy, please check the box.

Please sign below stating that you have read and have been informed about the new government mandated rules for prescribers and pharmacists regarding controlled medication refills going into effect January 2019.

Feel free to speak with me, your provider or any staff member should you need more information.

Sincerely,

Mark T. Malone, M.D.

Patient Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Advanced Pain Care and Dr. Malone have a vested interest in Advanced Rx Pharmacy.

All patients have a right to receive a copy of their prescription and have it filled wherever they choose.